



State Operations Manager

Fantastic Perth based leadership opportunity with Community Housing Ltd, where people are paramount and values are an everyday lived experience

- Be part of an organisation where clients are at the heart of everything they do
- NFP employer of choice with a proud history and exciting future growth plans
- Excellent salary and benefits package, including full salary sacrifice options

Community Housing Ltd (CHL) are a multi award winning not for profit housing provider with a proud 30 year history. CHL is the largest tier 1 community housing provider in Australia, with a powerful Vision of 'A world without housing poverty', with operations across seven States and Territories in Australia, they pride themselves on being a leading practice organisation.

Based in Perth, as the State Operations Manager for Western Australia you will be responsible for leading the operational staff and overseeing the successful delivery of customer services and programs across the State. Working closely with the State management team, you'll ensure that services meet contractual, legislative, reporting and organisational requirements whilst supporting staff capability, customer outcomes and continuous improvement.

Reporting to the State Manager you will have demonstrated senior management and proficient leadership experience within the community housing sector with strong knowledge of social and affordable housing and a thorough understanding and commitment to best practice, policy and legislation.

You will be an inspirational, values driven leader with a passion for social justice and for supporting people and communities to reach their full potential, with the commitment to work collaboratively across the organisation, whilst empowering your team to deliver operational excellence within best practice principles.

The successful candidate will have excellent people management skills, an appetite for innovation, display a proficient business and financial acumen and have a tertiary qualification in a business or housing related discipline.

In addition, you will have the proficient communication and stakeholder management skills that are required to manage and enhance commercial partnerships and stakeholder relationships across the State. You will also have key experience providing operational input into new developments, including target cohorts, rent modelling, apartment and interior design, safety, accessibility, functionality and operational readiness.

As the State Manager, Operations you will also be responsible for supporting effective mobilisation planning, including establishing operational processes, identifying workforce requirements, developing resourcing models and ensuring teams have the capability, systems and support required to successfully deliver services from commencement. This will require close collaboration with internal teams, project stakeholders and external partners to anticipate challenges, manage risks and ensure new services transition smoothly into operations.

If you are all of the above and are passionate about the successful delivery of an organisation's vision and strategic plan and display a high degree of professionalism, integrity and ethical behaviour then we would like to hear from you.

In return you will be rewarded with an excellent salary and benefits package that will include salary sacrifice packaging benefits, vehicle allowance, impressive leave entitlements and flexible working arrangements.

To be considered for this opportunity you must meet the above criteria, have Australian Citizenship or Permanent Residency status and currently hold or be willing to obtain the relevant clearances and checks that are essential for this role.

For a confidential discussion and more information contact Mark Williams on 0450 311272, for email enquiries and application submissions please forward in Word format to mark@communityconsultingaustralia.com.au

Please note that applications will be reviewed as received and this role may close when a successful candidate is appointed. Only shortlisted applicants that meet the above criteria and have a background in community or public housing at a similar level will be contacted.